

NEW CLIENT INFORMATION FORM

OWNER _____ LAST 4 OF SS# _____

DATE OF BIRTH _____

SPOUSE _____ LAST 4 OF SS# _____

DATE OF BIRTH _____

MAILING ADDRESS _____

CITY _____ STATE _____ ZIP _____

CELL PHONE _____ HOME PHONE _____

SPOUSE CELL _____

PREFERRED METHOD OF CONTACT:

HOME _____ CELL _____ TEXT _____ EMAIL _____

EMAIL _____

(Necessary for home exercise programs)

PATIENT INFORMATION

PATIENT NAME _____ BREED _____

COLOR _____ DATE OF BIRTH _____ SEX _____

MICHIANA ANIMAL REHABILITATION SERVICES WAIVER

Cancellations, Late Arrivals, Missed Appointments: We are committed to providing exceptional patient care. Unfortunately, when one client cancels without giving enough notice, they prevent another patient from being seen. Please call us at (574) 825-9578,

24 hours prior to your scheduled appointment to notify us of any changes or cancellations. If prior notification is not given, you will forfeit one package session for the missed appointment. Late arrivals will be shortened to meet the scheduled time unless time is available to enable an extension.

Financial Payment is due at the time of service and can be in the form of Master Card, Discover, Visa, Apple Pay, or Care Credit. We offer a 3% discount on payments for services (excludes products and specialty therapies, i.e. joint injections and advanced diagnostics) in the form of cash or personal check. Delayed payment or returned checks are subject to a \$30 fee. All services purchased are non-refundable.

Health and Safety:

Laser therapy and pulsed electromagnetic frequency (PEMF) is contraindicated for the following conditions:

- Pregnancy • Pacemaker • Cancer

If the above applies to you or your pet, please let a staff member know prior to beginning therapies for your pet. Pets must be clean and parasite free with no signs of fleas, ringworm, or mange. All pets must be restrained by a leash or pet carrier prior to entering. This is for your pet's safety and the safety of other pets. Equipment is only to be used by or under the supervision of the staff. Do not attempt to use, climb, jump, or balance on any of the rehab equipment. Also do not enter another treatment room, unless escorted by a staff member. When space allows, you may be able to sit in the gym and observe your pets. However, we can't always guarantee this. Please wait for a staff member to escort you to a chair.

Underwater Treadmill: Please be sure your pet has urinated and defecated before your scheduled underwater treadmill appointment. We understand accidents happen; therefore, **the first occurrence is at no charge. However, the SECOND OCCURRENCE does have a water changing fee that is due at time of incident.** If additional occurrences happen, we reserve the right to discontinue underwater therapy services for your pet.

Acupuncture: I hereby authorize and consent to the performance of medical acupuncture of my pet and understand that acupuncture is considered an alternative medicinal therapy. I understand that these acupuncture techniques are regarded as generally being safe. However, some of the side effects that can occur include, but are not limited to bleeding, bruising, breaking of a needle, or needle ingestion.

Medical Emergencies: If an accident or medical problem occurs while your pet is with us and immediate intervention is needed, a Middlebury Animal Clinic (MAC) veterinarian shall oversee necessary treatment and contact you and your primary care veterinarian as soon as possible.

Talent Release: Michiana Animal Rehab Services often photographs and videos patients for medical records, educational purposes, promotion and/or advertising. Unless otherwise noted, I hereby consent to all photos and videos being used at Michiana Animal Rehabilitation Services discretion.

***I have read and understood the above waiver and policies.**

Signature: _____

Date: _____

Printed Full Name: _____

Canine Brief Pain Inventory

Description of pain:

Rate your dog's pain:

1. Fill in the oval next to the one number that best describes the pain at its **worst** in the last 7 days.

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

No pain

Extreme pain

2. Fill in the oval next to the one number that best describes the pain at its **least** in the last 7 days

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

No pain

Extreme pain

3. Fill in the oval next to the one number that best describes the pain at its **average** in the last 7 days.

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

No pain

Extreme pain

4. Fill in the oval next to the one number that best describes the pain as it is **right now**.

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

No pain

Extreme pain

Description of function:

Fill in the oval next to the one number that best describes how during the last 7 days **pain has interfered** with your dog's:

5. **General Activity**

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Does not interfere

Completely interferes

6. **Enjoyment of Life**

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Does not interfere

Completely interferes

7. **Ability to Rise to Standing From Lying Down**

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Does not interfere

Completely interferes

Brief Pain Inventory, con't

8. Ability to Walk

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Does not interfere

Completely interferes

9. Ability to Run

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Does not interfere

Completely interferes

10. Ability to Climb Stairs, Curbs, Doorsteps, etc.

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Does not interfere

Completely interferes

Overall impression:

11. Fill in the oval next to the one number that best describes your dog's overall quality of life over the last 7 days.

☐ Poor ☐ Fair ☐ Good ☐ Very Good ☐ Excellent

Client Prep Checklist - Rehab Consultation Day

Before Your Appointment

- We require 7 short video clips of your pet demonstrating the specific behaviors listed below (if able). Each video should be **10–15 seconds maximum**. To ensure we can review them efficiently during your appointment, please make sure the videos are saved in an **easy-to-find location on your phone** (such as a dedicated album or marked as favorites). Having these clips prepared and readily accessible will allow us to make the most of your consultation time and provide the most accurate recommendations for your pet.
- Record home videos in a safe area:
 - Walking toward the camera
 - Walking away from the camera
 - Going up a set of stairs
 - Going down a set of stairs
 - Sitting
 - Lying down
 - Standing up from sitting and from lying down
- Provide full medical history (required - we will call for your pet's records for you)
- Complete pain scale below (required)
- Bring all medications and supplements (actual bottles/containers) and take a photo of your pet's food bag.
- If your pet's X-rays are older than 6 months, new radiographs will be taken as bony changes can happen fast.

Frequently Asked Questions

Q: What can I expect at my pet's first visit?

A: Your pet's first visit will be a full comprehensive evaluation and will take about an hour. Our veterinarian and rehabilitation nurse will discuss your pet's appointment findings with you in order to form a customized rehabilitation plan specific to your pet based on goals discussed at your appointment.

Q: How long do exams or treatments take and how often do I have to come?

A: Consultation exams, depending on the condition, usually take 45 minutes -1 ½ hours. Treatments typically range between 15-60 minutes. The amount/frequency of visits depends on your pet's condition, typically 1 to 3 visits per week.

Q: What services do you offer?

A: We offer a multitude of different services. Included in a physical rehabilitation visit, your pet may receive a combination of underwater treadmill therapy, laser therapy, therapeutic ultrasound, electrical stimulation (TENS/NMES), massage therapy/stretching, PEMF therapy and/or land exercises. Additional services include Digital Thermal Imaging, shockwave therapy, acupuncture, and Synovetin OA.

Q: What is the average amount of time I should expect my pet to need rehabilitation?

A: Each pet's need vary based on the disease/injury they have. In general, orthopedic cases (torn ligaments, broken bones, sprains/strains) should expect 6-14 weeks of rehabilitation. Neurologic cases vary from 6 weeks to 3-6 months, respectively. These are just estimates of time as no two patients are the same. Patients suffering from osteoarthritis related pain may need life-long care varying from weekly visits to every few weeks based on clinical signs/response to therapy.

Q: Do you take X-rays of my pet at your office?

A: We do not take X-rays in our office. If needed, we ask that they be completed by your primary veterinarian before or immediately following your appointment with us. If your pet's X-rays are more than 6 months old, updated radiographs may be recommended, as bone changes can occur quickly.

Q: How many guests can be present for the initial consultation and following appointments?

A: Due to our small space, we kindly request no more than 2 adults be present for the initial appointment.

Check out our website for more in-depth information regarding the services we offer, additional FAQs and to get to know our staff. We're also on Facebook and Instagram!

www.MichianaAnimalRehab.com

Facebook/Instagram: @MichianaAnimalRehab